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STABLE Robust Design, Quality Parts

Stable and
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Server/Workstation
Motherboard

EPC621D4I-2M

EPC621D6I

User Manual

English



Version 1.0

Published October 2019

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Contact Information

If you need to contact ASRock Rack or want to know more about ASRock Rack, you're welcome to visit ASRock Rack's website at www.ASRockRack.com; or you may contact your dealer for further information.

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Chapter 1 Introduction

Thank you for purchasing ASRock Rack **EPC621D4I-2M / EPC621D6I** motherboard, a reliable motherboard produced under ASRock Rack's consistently stringent quality control. It delivers excellent performance with robust design conforming to ASRock Rack's commitment to quality and endurance.

In this manual, chapter 1 and 2 contain introduction of the motherboard and step-by-step guide to the hardware installation. Chapter 3 and 4 contain the configuration guide to BIOS setup and information of the Support CD.



Because the motherboard specifications and the BIOS software might be updated, the content of this manual will be subject to change without notice. In case any modifications of this manual occur, the updated version will be available on the ASRock Rack website without further notice. You may find the latest memory and CPU support lists on the ASRock Rack website as well. ASRock Rack's Website: www.ASRockRack.com

*If you require technical support related to this motherboard, please visit our website for specific information about the model you are using.
<http://www.asrockrack.com/support/>*

1.1 Package Contents

- ASRock Rack EPC621D4I-2M / EPC621D6I Motherboard
(Mini ITX Form Factor: 6.7-in x 6.7-in, 17.02 cm x 17.02 cm)
- 1 x SATA3 Cable (6G) (60cm)
- 1 x Mini SAS HD to 4 SAS/SATA Cable (12G)
- 1 x USB 2.0 Front Cable (100cm)
- 1 x CPU Non-Fabric Carrier
- 2 x Screws for M.2 Sockets (*EPC621D4I-2M only*)
- 1 x I/O Shield
- Quick Installation Guide



If any items are missing or appear damaged, contact your authorized dealer.

1.2 Specifications

EPC621D4I-2M / EPC621D6I	
MB Physical Status	
Form Factor	Mini ITX
Dimension	6.7" x 6.7" (17.02 cm x 17.02 cm)
Processor System	
CPU	Intel® Xeon® Scalable Processors
Socket	Single Socket LGA3647 (Socket P)
Chipset	Intel® C621
System Memory	
Capacity	<p>EPC621D4I-2M:</p> <ul style="list-style-type: none"> - 4 x 260-pin DDR4 DIMM slots - Support up to 64GB DDR4 SO-RDIMM and *SO-ECCDIMM <p>EPC621D6I:</p> <ul style="list-style-type: none"> - 6 x 260-pin DDR4 DIMM slots (4*DIMM on top, 2*DIMM on bottom) - Support up to 96GB DDR4 SO-RDIMM and *SO-ECCDIMM <p><i>*Conditionally supported. For details, please refer to Memory QVL on the official website.</i></p>
Type	<p>EPC621D4I-2M:</p> <ul style="list-style-type: none"> - Four Channel DDR4 memory technology - Support DDR4 2933*/2666/2400/2133 SO-RDIMM and **SO-ECCDIMM <p>EPC621D6I:</p> <ul style="list-style-type: none"> - Six Channel DDR4 memory technology - Support DDR4 2933*/2666/2400/2133 SO-RDIMM and *SO-ECCDIMM <p><i>*DDR4 2933 memory is supported only when using the Intel Cascade Lake CPU and Intel Cascade Lake BIOS.</i></p> <p><i>**Conditionally supported. For details, please refer to Memory QVL on the official website.</i></p>
DIMM Size Per DIMM	<p>EPC621D4I-2M:</p> <p>SO-RDIMM, SO-ECC DIMM: 32GB, 16GB, 8GB, 4GB</p> <p>EPC621D6I:</p> <p>SO-RDIMM, SO-ECC DIMM: 32GB, 16GB, 8GB, 4GB</p>
DIMM Frequency	<p>SO-RDIMM, SO-ECC DIMM: 2933*/2666/2400/2133 MHz</p> <p><i>*DDR4 2933 memory is supported only when using the Intel Cascade Lake CPU and Intel Cascade Lake BIOS.</i></p>
Voltage	1.2V
Expansion Slot	
PCIe 3.0 x 16	PCIe3: Gen3 x16 link (from CPU1)

Storage	
SATA Controller	<p>EPC621D4I-2M: Intel® C621: 7 x SATA3 6Gb/s (4 from mini-SAS HD , 1 x SATA DOM 6Gb/s and 2 x M.2 on bottom)), support RAID 0, 1, 5, 10</p> <p>EPC621D6I: Intel® C621: 5 x SATA3 6Gb/s (4 from mini-SAS HD and 1 x SATA DOM 6Gb/s), support RAID 0, 1, 5, 10</p>
M.2	2 X2280, (PCIe(x4)/SATA3)
Ethernet	
Interface	1000 /100 /10 Mbps
LAN	<p>2 x 1GbE RJ45 via Intel integrated MAC X722 + Marvell® Alaska® 88E1514</p> <ul style="list-style-type: none"> - Supports Wake-On-LAN - Supports Energy Efficient Ethernet 802.3az - Supports Dual LAN with Teaming function - Supports PXE - LAN1 supports NCSI
Management	
BMC Controller	ASPEED AST2500
Features	<ul style="list-style-type: none"> - Watch Dog - NMI
Graphics	
Controller	ASPEED AST2500
VRAM	DDR4 256MB
Rear Panel I/O	
VGA Port	1 x D-Sub
USB 3.1 (Gen1) Port	2
LAN Port	<p>2 x RJ45 Gigabit Ethernet LAN port</p> <p>- LAN Ports with LED (ACT/LINK LED and SPEED LED)</p>
Internal Connector	
TPM Header	1
Fan Header	3Fans x 4-pin (CPU/2System)
ATX Power	1 (24-pin) + 1 (8-pin)
USB 2.0 Header	1 (support 2 USB 2.0)
BMC SMB Header	1
PSU SMBus Header	1
Front Panel Header	1
Clear CMOS	1 (short pad)
NVME Support	1 x MINISASHD from PCH
COM Header	1 (from BMC)

ME/SPS Recovery	1
System BIOS	
BIOS Type	256Mb AMI UEFI Legal BIOS
BIOS Features	<ul style="list-style-type: none"> - Plug and Play (PnP) - ACPI 2.0 Compliance Wake Up Events - SMBIOS 2.8.0 Support - ASRock Rack Instant Flash
Hardware Monitor	
Temperature	<ul style="list-style-type: none"> - CPU Temperature Sensing - System Temperature Sensing
Fan	<ul style="list-style-type: none"> - CPU/Rear/Front Fan Tachometer - CPU Quiet Fan (Allow Chassis Fan Speed Auto-Adjust by CPU Temperature) - CPU/Rear/Front Fan Multi-Speed Control
Voltage	Voltage Monitoring: +12V, +5V, +3.3V, CPU Vcore, DRAM, 1.05V_PCH, +BAT, 3VSB, 5VSB
Support OS	
OS	<p>Microsoft® Windows® (Server OS)</p> <ul style="list-style-type: none"> - Server 2012 R2 (64 bit) - Server 2016 (64 bit) - Server 2019 (64 bit) <p>Linux®</p> <ul style="list-style-type: none"> - Red Hat Enterprise Linux Server 6.9 (64 bit) / 7.6 (64 bit) - CentOS 6.9 (64 bit) / 7.6 (64 bit) - SUSE Enterprise Linux Server 11 SP4 (64 bit) / 12 SP4 (64 bit) - FreeBSD 11.2 (64 bit) - Ubuntu 16.04 (64 bit) / 18.04 (64 bit) <p>Virtual</p> <ul style="list-style-type: none"> - VMWare® ESXi 6.5 u1 / vSphere 6.5 u1 - Citrix XenServer 7.5 <p><i>*Please refer to our website for the latest OS support list.</i></p> <p><i>*On Ubuntu 16.04 (64 bit) / 18.04 (64 bit) system, Intel Raid mode only supports UEFI BOOT.</i></p> <p><i>*SUSE Enterprise Linux Server 11 SP4 (64 bit) / 12 SP4 (64 bit) system only supports UEFI BOOT.</i></p> <p><i>*Cascade Lake CPU supports Red Hat 7.6 / CentOS 7.6.</i></p>
Environment	
Temperature	Operation temperature: 10°C ~ 35°C / Non operation temperature: -40°C ~ 70°C



This motherboard supports Wake from on Board LAN. To use this function, please make sure that the “Wake on Magic Packet from power off state” is enabled in Device Manager > Intel® Ethernet Connection > Power Management. And the “PCI Devices Power On” is enabled in UEFI SETUP UTILITY > Advanced > ACPI Configuration. After that, onboard LAN1&2 can wake up S5 under OS.



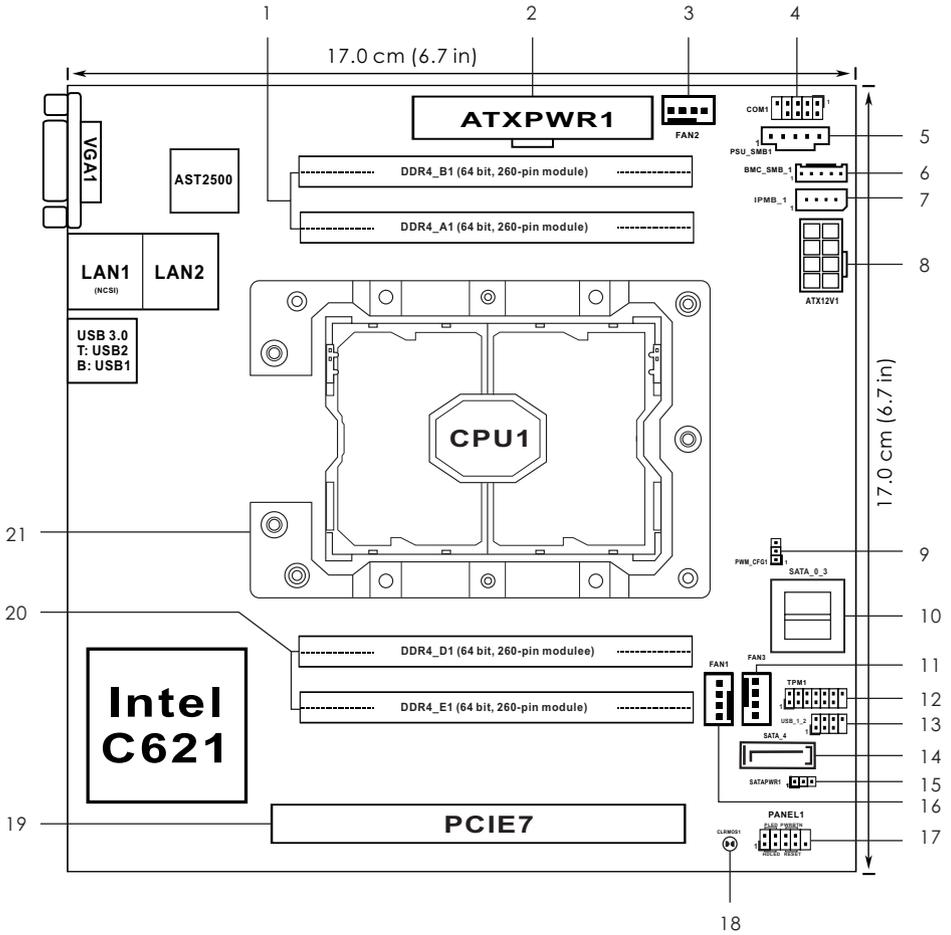
If you install Intel® LAN or Marvell SATA utility, this motherboard may fail Windows® Hardware Quality Lab (WHQL) certification tests. If you install the drivers only, it will pass the WHQL tests.

1.3 Unique Features

ASRock Rack Instant Flash is a BIOS flash utility embedded in Flash ROM. This convenient BIOS update tool allows you to update system BIOS without entering operating systems first like MS-DOS or Windows. With this utility, you can press the <F6> key during the POST or the <F2> key to enter into the BIOS setup menu to access ASRock Rack Instant Flash. Just launch this tool and save the new BIOS file to your USB flash drive, floppy disk or hard drive, then you can update your BIOS only in a few clicks without preparing an additional floppy diskette or other complicated flash utility. Please be noted that the USB flash drive or hard drive must use FAT32/16/12 file system.

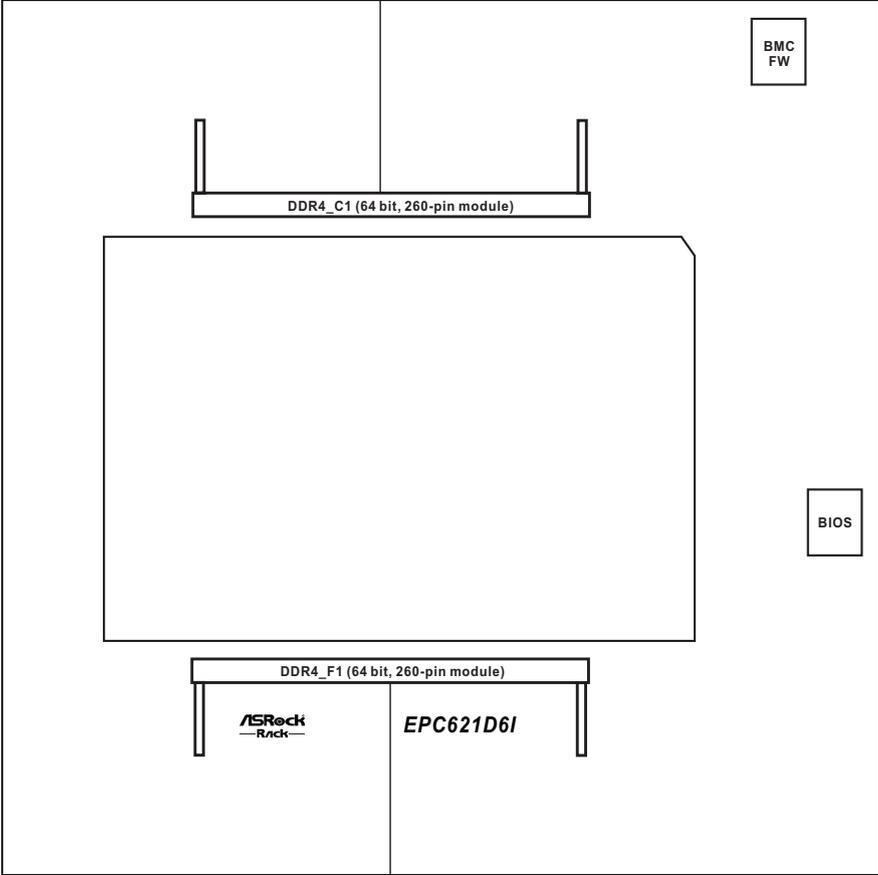
1.4 Motherboard Layout

Top View



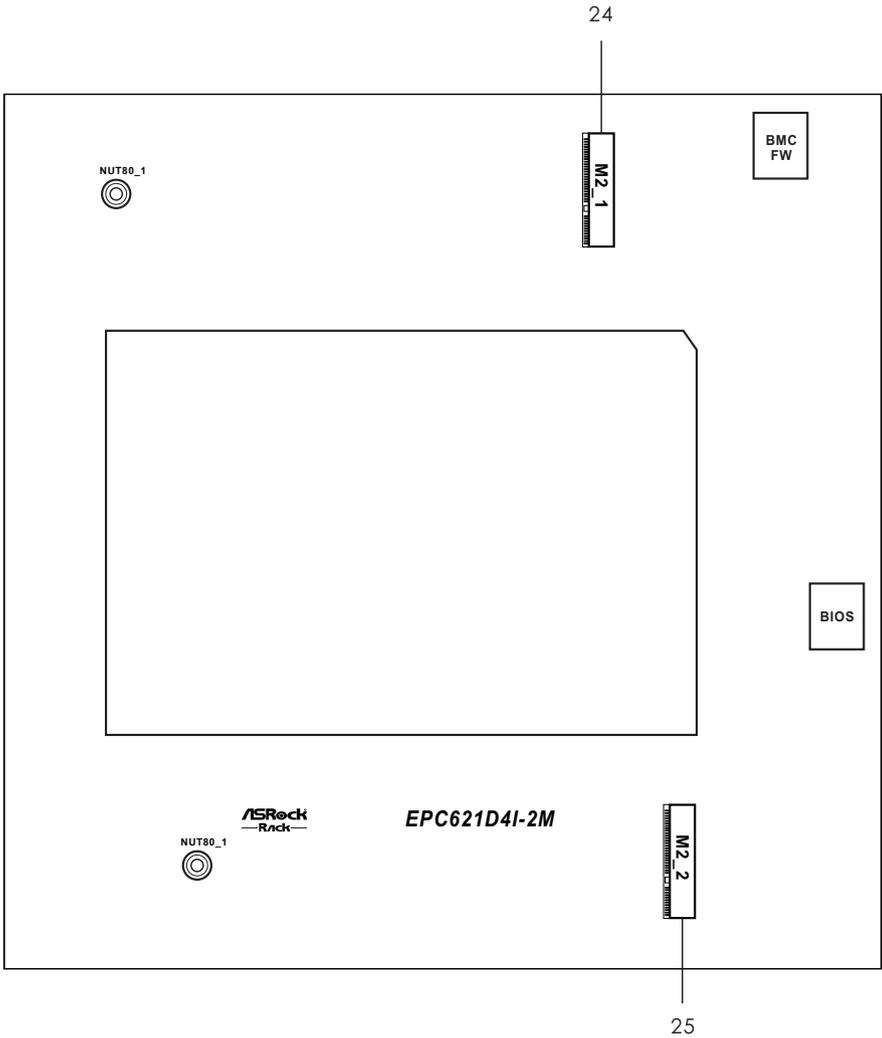
Bottom View (EPC621D6I)

22



23

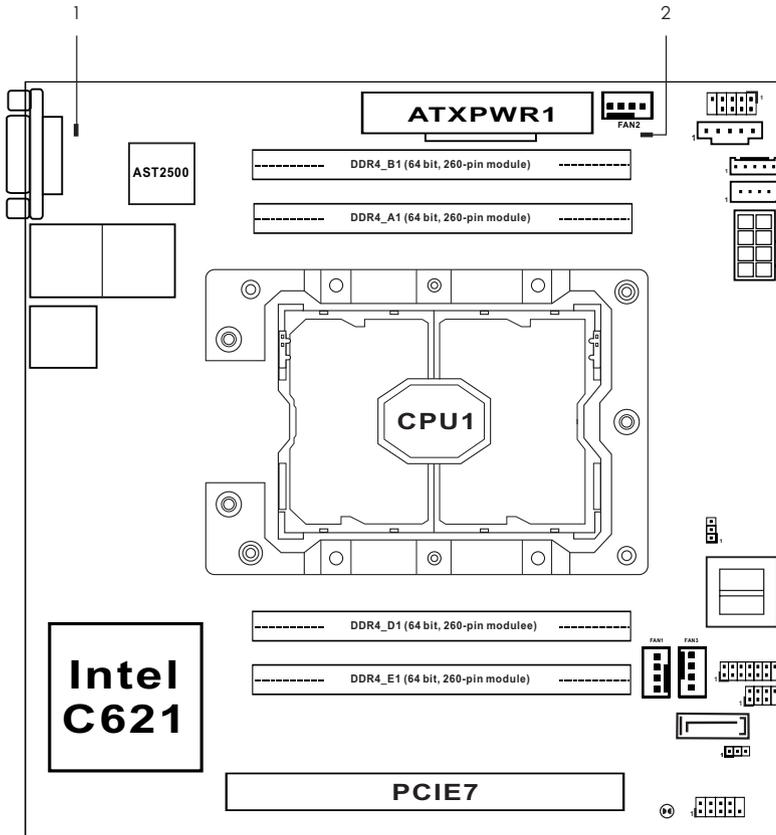
Bottom View (EPC621D4I-2M)



No.	Description
1	2 x 260-pin DDR4 DIMM Slots (DDR4_A1, DDR4_B1)*
2	ATX Power Connector (ATXPWR1)
3	Front Fan Connector (FAN2)
4	Serial Port Header (COM1)
5	PSU SMBus (PSU_SMB1)
6	BMC SMBus Header (BMC_SMB_1)
7	Intelligent Platform Management Bus header (IPMB_1)
8	ATX 12V Power Connector (ATX12V1)
9	PWM Configuration Header (PWM_CFG1)
10	Mini-SAS HD Connector (SATA_0_3)
11	Rear Fan Connector (FAN3)
12	TPM Header (TPM1)
13	USB 2.0 Header (USB_1_2)
14	SATA3 Connector (SATA_4)
15	SATA DOM Power Jumper (SATAPWR1)
16	CPU 1 Fan Connector (FAN1)
17	System Panel Header (PANEL1)
18	Clear CMOS Pad (CLRMOS1)
19	PCI Express 3.0 Slot (PCIE7)
20	2 x 260-pin DDR4 DIMM Slots (DDR4_D1, DDR4_E1)*
21	LGA 3647 CPU Socket P (CPU1)
22	1 x 260-pin DDR4 DIMM Slot (DDR4_C1)* (EPC621D6I only)
23	1 x 260-pin DDR4 DIMM Slot (DDR4_F1)* (EPC621D6I only)
24	M.2 Socket (M2_1) (Type 2280) (EPC621D4I-2M only)
25	M.2 Socket (M2_2) (Type 2280) (EPC621D4I-2M only)

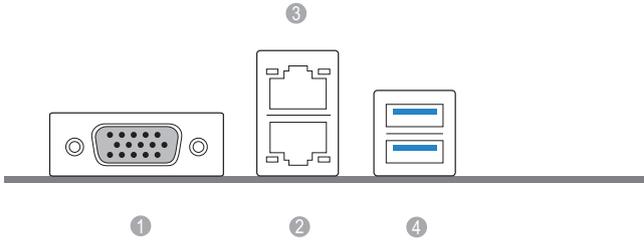
*For DIMM installation and configuration instructions, please see p.20 (Installation of Memory Modules (DIMM)) for more details.

1.5 Onboard LED Indicators



No.	Status	Description
1	Green	BMC heartbeat LED
2	Green	STB PWR ready

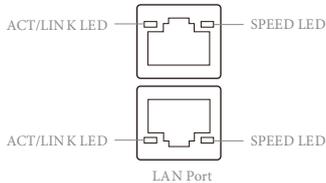
1.6 I/O Panel



No.	Description	No.	Description
1	VGA Port (VGA1)	3	LAN RJ-45 Port (LAN2)*
2	LAN RJ-45 Port (LAN1)*	4	USB 3.1 (Gen1) Ports (USB3_1_2)

LAN Port LED Indications

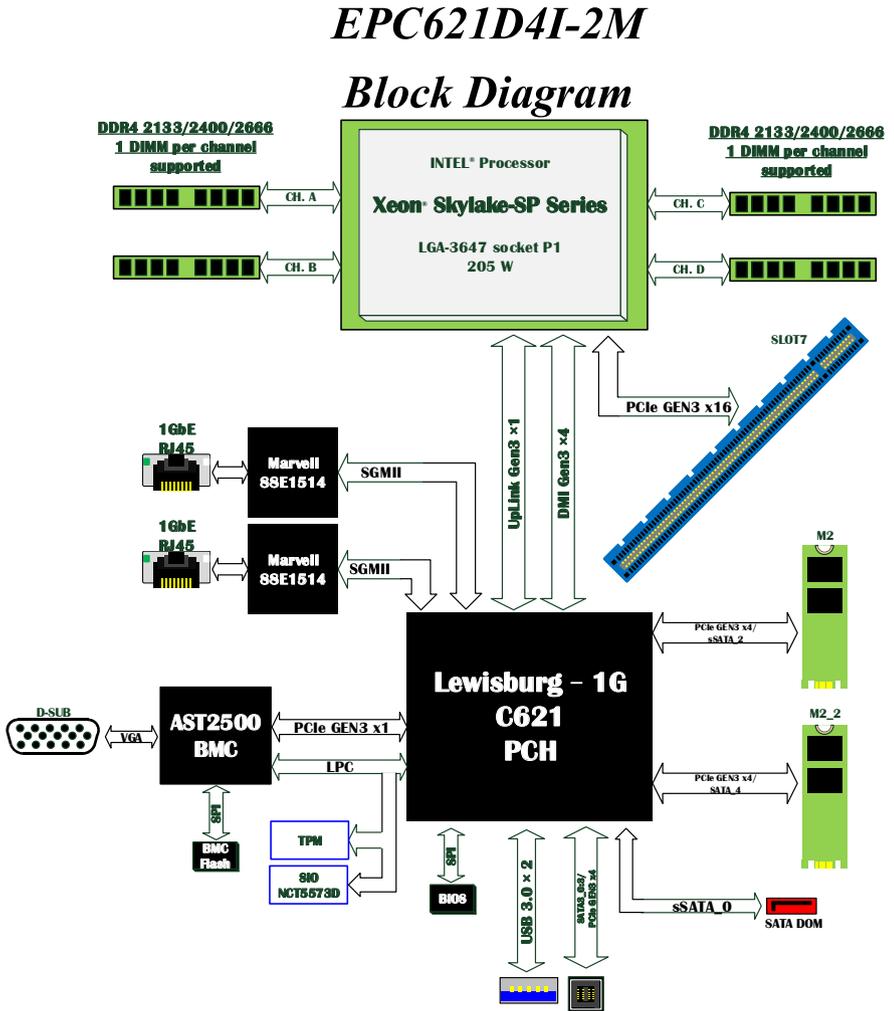
*There are two LEDs on each LAN port. Please refer to the table below for the LAN port LED indications.



LAN Port (LAN1, LAN2) LED Indications

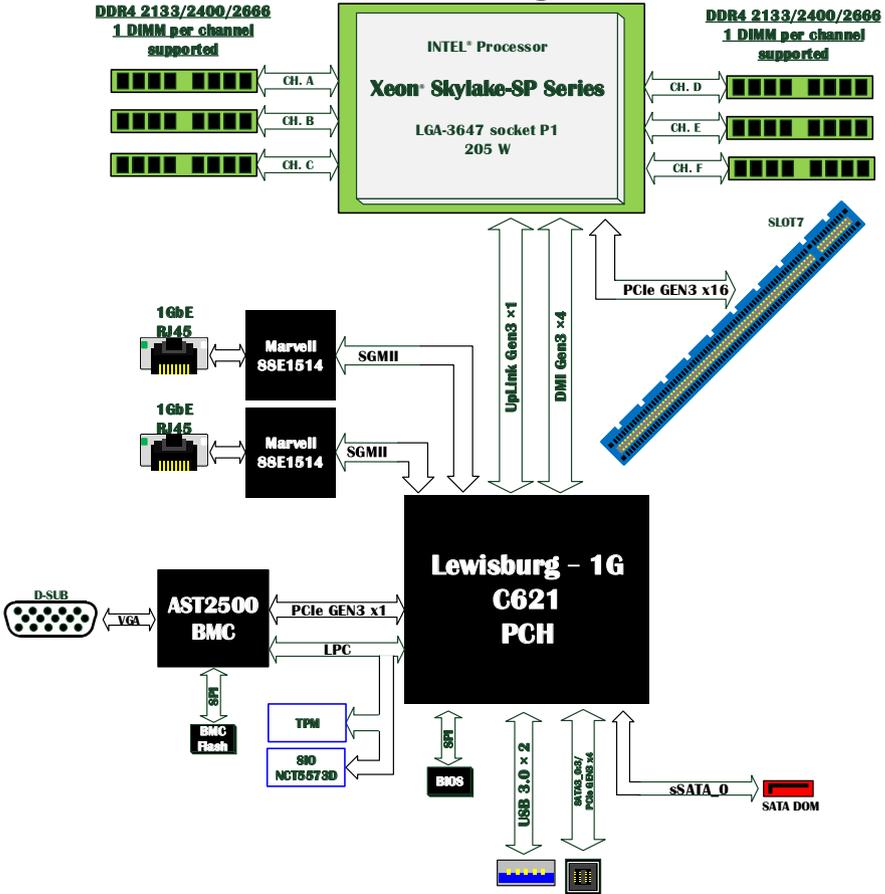
Activity / Link LED		Speed LED	
Status	Description	Status	Description
Off	No Link	Off	10Mbps connection or no link
Blinking Green	Data Activity	Yellow	100Mbps connection
On	Link	Green	1Gbps connection

1.7 Block Diagram



EPC621D6I

Block Diagram



Chapter 2 Installation

This is a Mini ITX form factor (6.7" x 6.7", 17.0 cm x 17.0 cm) motherboard. Before you install the motherboard, study the configuration of your chassis to ensure that the motherboard fits into it.



Make sure to unplug the power cord before installing or removing the motherboard. Failure to do so may cause physical injuries to you and damages to motherboard components.

2.1 Screw Holes

Place screws into the holes indicated by circles to secure the motherboard to the chassis.



Do not over-tighten the screws! Doing so may damage the motherboard.

2.2 Pre-installation Precautions

Take note of the following precautions before you install motherboard components or change any motherboard settings.

1. Unplug the power cord from the wall socket before touching any components.
2. To avoid damaging the motherboard's components due to static electricity, NEVER place your motherboard directly on the carpet or the like. Also remember to use a grounded wrist strap or touch a safety grounded object before you handle the components.
3. Hold components by the edges and do not touch the ICs.
4. Whenever you uninstall any component, place it on a grounded anti-static pad or in the bag that comes with the component.
5. When placing screws into the screw holes to secure the motherboard to the chassis, please do not over-tighten the screws! Doing so may damage the motherboard.



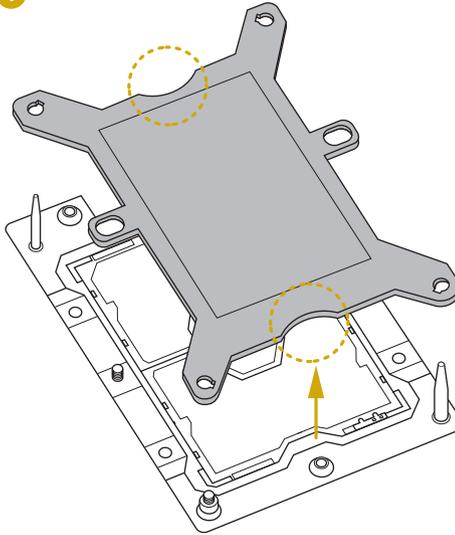
Before you install or remove any component, ensure that the power is switched off or the power cord is detached from the power supply. Failure to do so may cause severe damage to the motherboard, peripherals, and/or components.

2.3 Installing the CPU and Heatsink

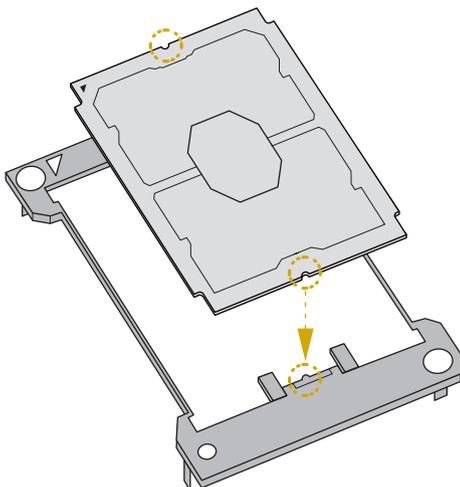


1. Before you insert the CPU into the socket, please check if the PnP cap is on the socket, if the CPU surface is unclean, or if there are any bent pins in the socket. Do not force to insert the CPU into the socket if above situation is found. Otherwise, the CPU will be seriously damaged.
2. Unplug all power cables before installing the CPU.

1

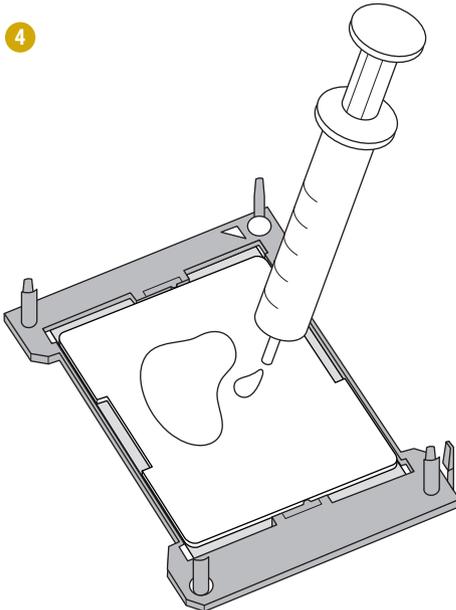
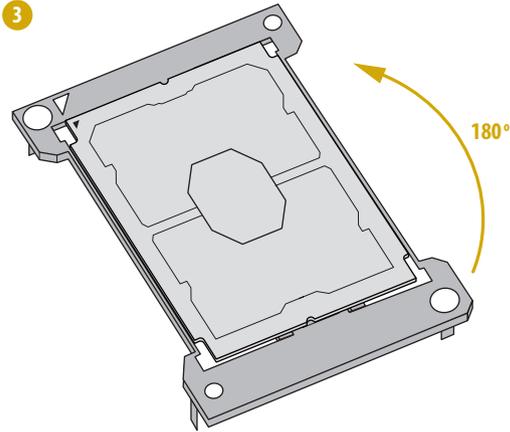


2

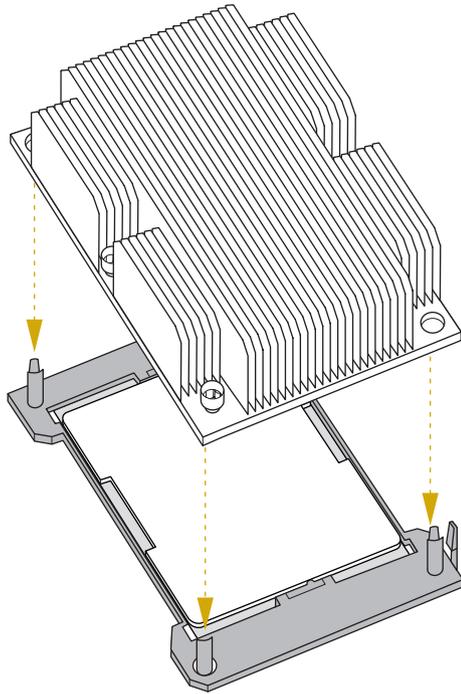


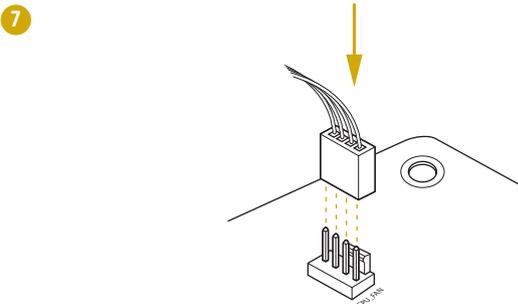
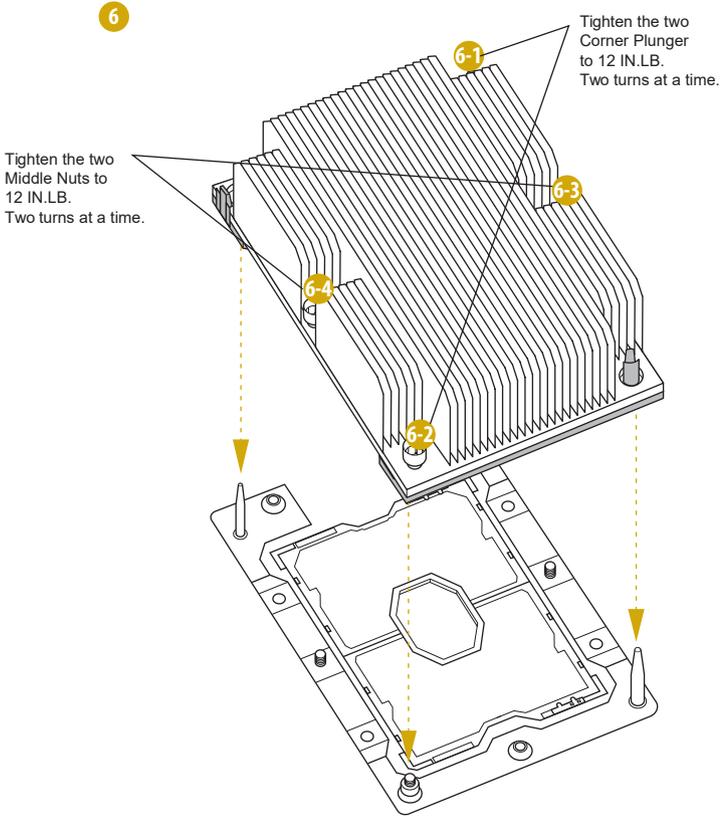


1. Before you installed the heatsink, you need to spray thermal interface material between the CPU and the heatsink to improve heat dissipation.
2. Illustration in this documentation are examples only. Heatsink or fan cooler type may differ.



5





2.4 Installation of Memory Modules (DIMM)

This motherboard provides four (EPC621D4I-2M) or six (EPC621D6I) 260-pin DDR4 (Double Data Rate 4) DIMM slots, and supports Daul, Quad and Six Channel Memory Technology.



1. For dual, quad and six channel configuration, you always need to install identical (the same brand, speed, size and chip-type) DDR4 DIMM pairs.
2. It is unable to activate Dual Channel Memory Technology with only one or three memory module installed.
3. It is required to install all four memory modules to activate Quad Channel Memory Technology.
4. It is not allowed to install a DDR, DDR2 or DDR3 memory module into a DDR4 slot; otherwise, this motherboard and DIMM may be damaged.

Dual Channel Memory Configuration

Priority	DDR4_A1	DDR4_B1	DDR4_C1	DDR4_D1	DDR4_E1	DDR4_F1
1	Populated			Populated		
2	Populated	Populated		Populated	Populated	

Quad Channel Memory Configuration

Priority	DDR4_A1	DDR4_B1	DDR4_C1	DDR4_D1	DDR4_E1	DDR4_F1
1	Populated	Populated		Populated	Populated	

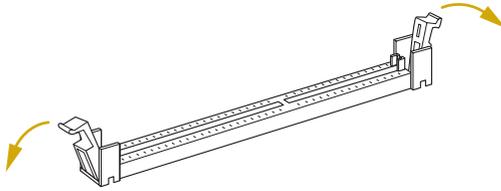
Six Channel Memory Configuration

Priority	DDR4_A1	DDR4_B1	DDR4_C1	DDR4_D1	DDR4_E1	DDR4_F1
1	Populated	Populated	Populated	Populated	Populated	Populated

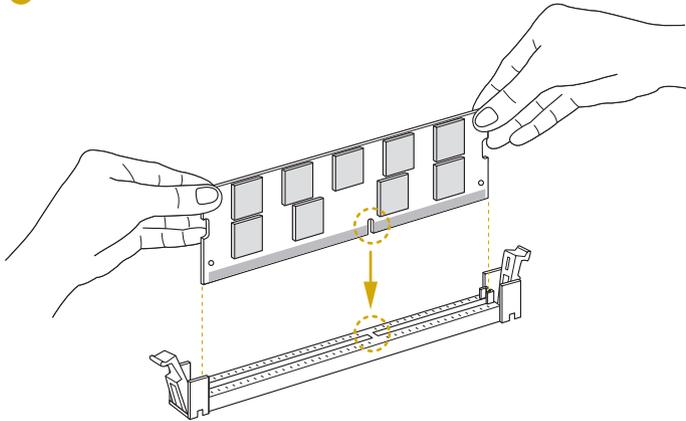


The DIMM only fits in one correct orientation. It will cause permanent damage to the motherboard and the DIMM if you force the DIMM into the slot at incorrect orientation.

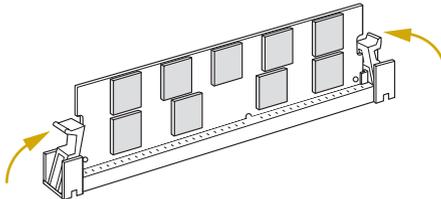
1



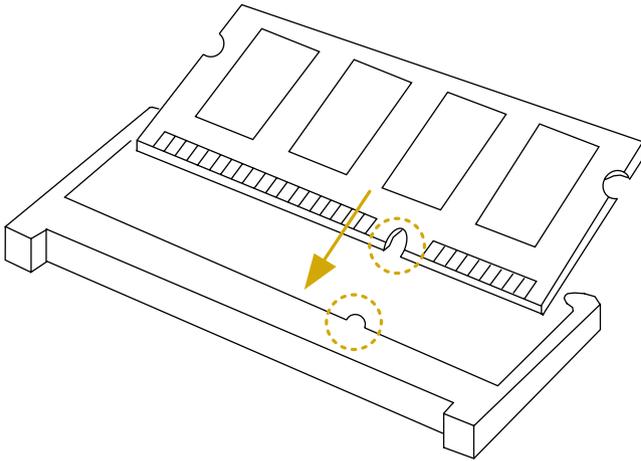
2



3



EPC621D6I only:



2.5 Expansion Slot (PCI Express Slot)

There is 1 PCI Express slot on this motherboard.

PCIe slot:

PCIe7 (PCIe 3.0 x16 slot) is used for PCI Express x16 lane width graphics cards.

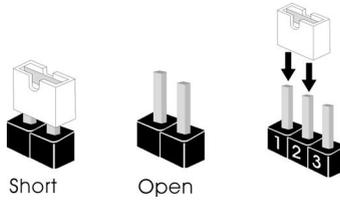
Slot	Generation	Mechanical	Electrical	Source
PCIe 7	3.0	x16	x16	CPU1

Installing an expansion card

- Step 1. Before installing an expansion card, please make sure that the power supply is switched off or the power cord is unplugged. Please read the documentation of the expansion card and make necessary hardware settings for the card before you start the installation.
- Step 2. Remove the system unit cover (if your motherboard is already installed in a chassis).
- Step 3. Remove the bracket facing the slot that you intend to use. Keep the screws for later use.
- Step 4. Align the card connector with the slot and press firmly until the card is completely seated on the slot.
- Step 5. Fasten the card to the chassis with screws.
- Step 6. Replace the system cover.

2.6 Jumper Setup

The illustration shows how jumpers are setup. When the jumper cap is placed on the pins, the jumper is “Short”. If no jumper cap is placed on the pins, the jumper is “Open”. The illustration shows a 3-pin jumper whose pin1 and pin2 are “Short” when a jumper cap is placed on these 2 pins.



SATA DOM Power Jumper
(3-pin SATAPWR1)
(see p.7, No. 15)



SATA DOM power 5V



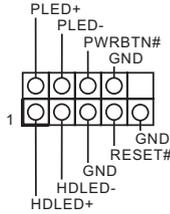
SATA DOM power to GND
(Default)

2.7 Onboard Headers and Connectors



Onboard headers and connectors are NOT jumpers. Do NOT place jumper caps over these headers and connectors. Placing jumper caps over the headers and connectors will cause permanent damage to the motherboard.

System Panel Header
(9-pin PANEL1)
(see p.7, No. 17)



Connect the power switch, reset switch and system status indicator on the chassis to this header according to the pin assignments. Particularly note the positive and negative pins before connecting the cables.



PWRBTN (Power Switch):

Connect to the power switch on the chassis front panel. You may configure the way to turn off your system using the power switch.

RESET (Reset Switch):

Connect to the reset switch on the chassis front panel. Press the reset switch to restart the computer if the computer freezes and fails to perform a normal restart.

PLED (System Power LED):

Connect to the power status indicator on the chassis front panel. The LED is on when the system is operating. The LED is off when the system is in S4 sleep state or powered off (S5).

HDLED (Hard Drive Activity LED):

Connect to the hard drive activity LED on the chassis front panel. The LED is on when the hard drive is reading or writing data.

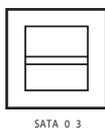
The front panel design may differ by chassis. A front panel module mainly consists of power switch, reset switch, power LED, hard drive activity LED, speaker and etc. When connecting your chassis front panel module to this header, make sure the wire assignments and the pin assignments are matched correctly.

Serial ATA3 DOM
Connector
(SATA_4)
(see p.7, No. 14)



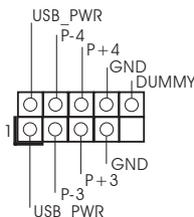
The SATA3 DOM connector supports both a SATA DOM (Disk-On-Module) and a SATA data cable for internal storage device.

Mini-SAS HD Connectors
(SATA_0_3)
(see p.7, No. 10)



These connectors support MiniSAS-to-SATA data cables for internal storage devices with up to 6.0 Gb/s data transfer rate.

USB 2.0 Header
(9-pin USB_1_2)
(see p.7, No. 13)



There is one USB 2.0 header on this motherboard. Each USB 2.0 header can support two ports.

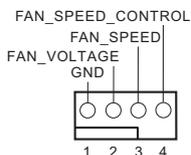
CPU Fan Connector
(4-pin FAN1)
(see p.7, No. 16)



This motherboard provides two 4-Pin CPU fan (Quiet Fan) connectors. If you plan to connect a 3-Pin CPU fan, please connect it to Pin 1-3.

**For more details, please refer to the Cooler QVL list on the ASRock Rack website.*

Front and Rear Fan Connectors
(4-pin FAN2)
(see p.7, No. 3)

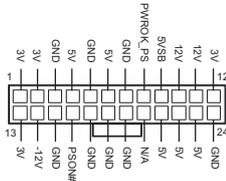


Please connect fan cables to the fan connectors and match the black wire to the ground pin. All fans support Fan Control.

(4-pin FAN3)
(see p.7, No. 11)

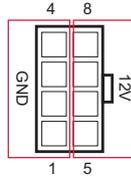


ATX Power Connector
(24-pin ATXPWR1)
(see p.7, No. 2)



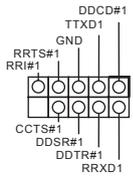
This motherboard provides a 24-pin ATX power connector. To use a 20-pin ATX power supply, please plug it along Pin 1 and Pin 13.

ATX 12V Power Connector
(8-pin ATX12V1)
(see p.7, No. 8)



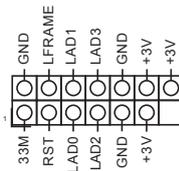
This motherboard provides two 8-pin ATX 12V power connectors.

Serial Port Header
(9-pin COM1)
(see p.7, No. 4)



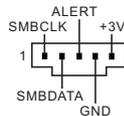
This COM1 header supports a serial port module.

TPM Header
(13-pin TPM1)
(see p.7, No. 12)



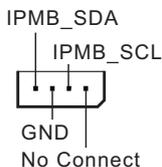
This connector supports Trusted Platform Module (TPM) system, which can securely store keys, digital certificates, passwords, and data. A TPM system also helps enhance network security, protects digital identities, and ensures platform integrity.

PSU SMBus
(PSU_SMB1)
(see p.7, No. 5)



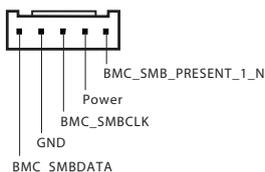
PSU SMBus monitors the status of the power supply, fan and system temperature.

Intelligent Platform
Management Bus header
(4-pin IPMB_1)
(see p.7, No. 7)



This 4-pin connector is used to provide a cabled base-board or front panel connection for value added features and 3rd-party add-in cards, such as Emergency Management cards, that provide management features using the IPMB.

Baseboard Management
Controller SMBus Header
(5-pin BMC_SMB_1)
(see p.7, No. 6)



This header is used for the SM BUS devices.

PWM Configuration
Header
(3-pin PWM_CFG1)
(see p.7, No. 9)



This header is used for PWM configurations.

Clear CMOS Pad
(CLRMOS1)
(see p.7, No. 18)



CLRMOS1 allows you to clear the data in CMOS. To clear CMOS, take out the CMOS battery and short the Clear CMOS Pad.

2.8 Driver Installation Guide

To install the drivers to your system, please insert the support CD to your optical drive first. Then, the drivers compatible to your system can be auto-detected and listed on the support CD driver page. Please follow the order from top to bottom to install those required drivers. Therefore, the drivers you install can work properly.

2.9 Dual LAN and Teaming Operation Guide

Dual LAN with Teaming enabled on this motherboard allows two single connections to act as one single connection for twice the transmission bandwidth, making data transmission more effective and improving the quality of transmission of distant images. Fault tolerance on the dual LAN network prevents network downtime by transferring the workload from a failed port to a working port.



The speed of transmission is subject to the actual network environment or status even with Teaming enabled.

Before setting up Teaming, please make sure whether your Switch (or Router) supports Teaming (Adapter Fault Tolerance (AFT), Switch Fault Tolerance (SFT) and Adaptive Load Balancing (ALB) teams). You can specify a preferred adapter in Intel PROSet. Under normal conditions, the Primary adapter handles all non-TCP/IP traffic. The Secondary adapter will receive fallback traffic if the primary fails. If the Preferred Primary adapter fails, but is later restored to an active status, control is automatically switched back to the Preferred Primary adapter.

Step 1

From **Device Manager**, open the properties of a team.

Step 2

Click the **Settings** tab.

Step 3

Click the **Modify Team** button.

Step 4

Select the adapter you want to be the primary adapter and click the **Set Primary** button.

If you do not specify a preferred primary adapter, the software will choose an adapter of the highest capability (model and speed) to act as the default primary. If a failover occurs, another adapter becomes the primary. The adapter will, however, rejoin the team as a non-primary.

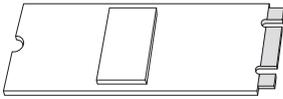
2.10 M.2_SSD (NGFF) Module Installation Guide (M2_1 / M2_2) (EPC621D4I-2M only)

The M.2, also known as the Next Generation Form Factor (NGFF), is a small size and versatile card edge connector that aims to replace mPCIe and mSATA. This M.2_SSD (NGFF) Socket 3 can accommodate a M.2 PCI Express module up to Gen3 x4 (32 Gb/s) only.

Installing the M.2_SSD (NGFF) Module

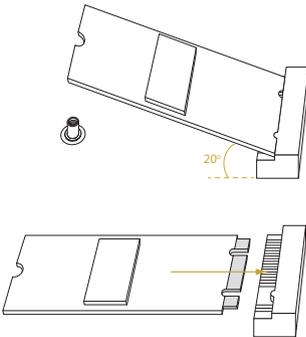
Step 1

Prepare a M.2_SSD (NGFF) module and the screw.



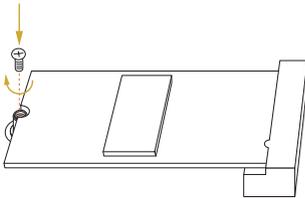
Step 2

Gently insert the M.2 (NGFF) SSD module into the M.2 slot. Please be aware that the M.2 (NGFF) SSD module only fits in one orientation.



Step 3

Tighten the screw with a screwdriver to secure the module into place. Please do not overtighten the screw as this might damage the module.



M.2_SSD (NGFF) Module Support List

For the latest updates of M.2_SSD (NFGG) module support list, please visit our website for details: <http://www.asrockrack.com>

Chapter 3 UEFI Setup Utility

3.1 Introduction

This section explains how to use the UEFI SETUP UTILITY to configure your system. The UEFI chip on the motherboard stores the UEFI SETUP UTILITY. You may run the UEFI SETUP UTILITY when you start up the computer. Please press <F2> or during the Power-On-Self-Test (POST) to enter the UEFI SETUP UTILITY; otherwise, POST will continue with its test routines.

If you wish to enter the UEFI SETUP UTILITY after POST, restart the system by pressing <Ctrl> + <Alt> + <Delete>, or by pressing the reset button on the system chassis. You may also restart by turning the system off and then back on.



Because the UEFI software is constantly being updated, the following UEFI setup screens and descriptions are for reference purpose only, and they may not exactly match what you see on your screen.

3.1.1 UEFI Menu Bar

The top of the screen has a menu bar with the following selections:

Item	Description
Main	To set up the system time/date information
Advanced	To set up the advanced UEFI features
IntelRCSetup	For Intel CPU and chipset settings
Server Mgmt	To manage the server
Security	To set up the security features
Boot	To set up the default system device to locate and load the Operating System
Event Logs	For event log configuration
Exit	To exit the current screen or the UEFI SETUP UTILITY

Use <←→> key or <→> key to choose among the selections on the menu bar, and then press <Enter> to get into the sub screen.

3.1.2 Navigation Keys

Please check the following table for the function description of each navigation key.

Navigation Key(s)	Function Description
← / →	Moves cursor left or right to select Screens
↑ / ↓	Moves cursor up or down to select items
+ / -	To change option for the selected items
<Tab>	Switch to next function
<Enter>	To bring up the selected screen
<PGUP>	Go to the previous page
<PGDN>	Go to the next page
<HOME>	Go to the top of the screen
<END>	Go to the bottom of the screen
<F1>	To display the General Help Screen
<F7>	Discard changes and exit the UEFI SETUP UTILITY
<F9>	Load optimal default values for all the settings
<F10>	Save changes and exit the UEFI SETUP UTILITY
<F12>	Print screen
<ESC>	Jump to the Exit Screen or exit the current screen

3.2 Main Screen

Once you enter the UEFI SETUP UTILITY, the Main screen will appear and display the system overview. The Main screen provides system overview information and allows you to set the system time and date.

```
Apvio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
Main Advanced Security Boot Event Logs Server Mgmt Exit

UEFI Version      : EPC621D4I-2M L2.01
BMC Version       : 0.06.00

Processor Type    : Intel(R) Xeon(R) Gold 6230 CPU @ 2.10GHz
Processor Speed   : 2100MHz
Microcode Update  : 50656/04000017
L1 Cache Size    : 64KB
L2 Cache Size    : 1024KB
L3 Cache Size    : 28160KB

PCH Information   : LBG QS/PRQ - 1G - B2

Total Memory      : 4GB,      Single-Channel Memory Mode

DDR4_A1           : None
DDR4_B1           : None
DDR4_D1           : DDR4-2133 SRx8 4GB U-SODIMM
DDR4_E1           : None

System Date       : [Tue 03/12/2019]
System Time       : [00:05:28]

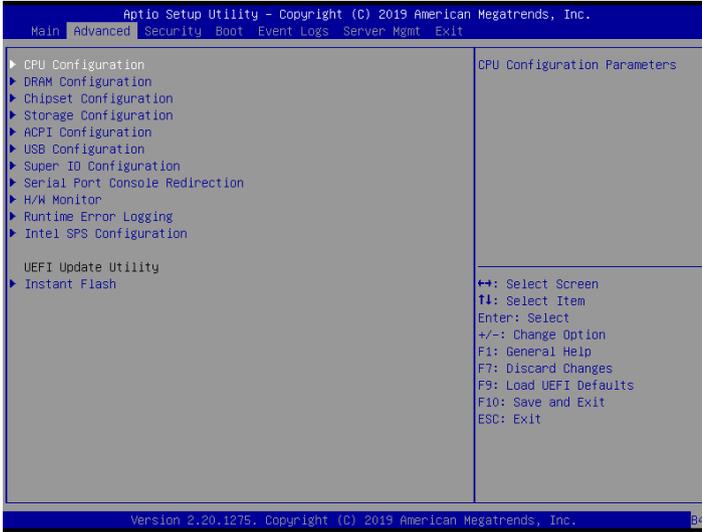
Set the Date. Use Tab to
switch between Date elements.
Default Ranges:
Year: 2005-2099
Months: 1-12
Days: Dependent on month
Range of Years may vary.

+-: Select Screen
F1: Select Item
Enter: Select
+/-: Change Option
F1: General Help
F7: Discard Changes
F9: Load UEFI Defaults
F10: Save and Exit
ESC: Exit

Version 2.20.1274. Copyright (C) 2019 American Megatrends, Inc. B4
```

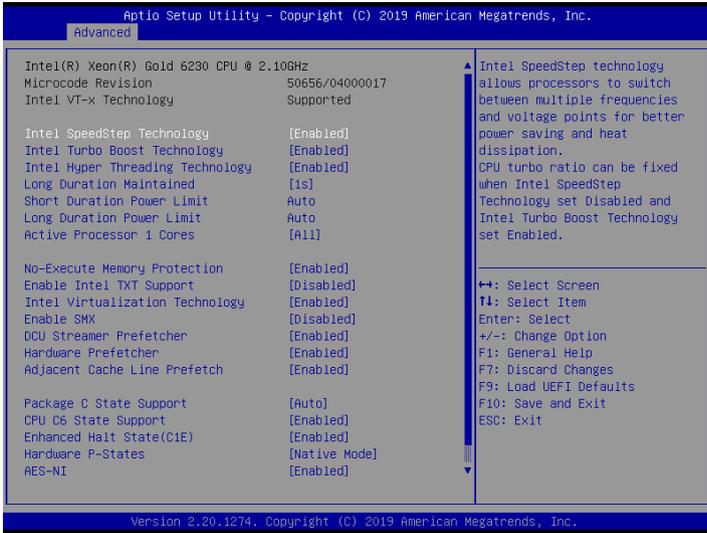
3.3 Advanced Screen

In this section, you may set the configurations for the following items: CPU Configuration, DRAM Configuration, Chipset Configuration, Storage Configuration, ACPI Configuration, USB Configuration, Super IO Configuration, Serial Port Console Redirection, H/W Monitor, Runtime Error Logging, Intel SPS Configuration and Instant Flash.



Setting wrong values in this section may cause the system to malfunction.

3.3.1 CPU Configuration



Intel SpeedStep Technology

Intel SpeedStep technology allows processors to switch between multiple frequencies and voltage points for better power saving and heat dissipation. CPU turbo ratio can be fixed when Intel SpeedStep Technology set Disabled and Intel Turbo Boost Technology set Enabled.



Please note that enabling this function may reduce CPU voltage and lead to system stability or compatibility issues with some power supplies. Please set this item to [Disabled] if above issues occur.

Intel Turbo Boost Technology

Intel Turbo Boost Technology enables the processor to run above its base operating frequency when the operating system requests the highest performance state.

Intel Hyper Threading Technology

Intel Hyper Threading Technology allows multiple threads to run on each core, so that the overall performance on threaded software is improved.

Long Duration Maintained

Configure the period of time until the CPU ratio is lowered when the Long Duration Power Limit is exceeded.

Short Duration Power Limit

Configure Package Power Limit 2 in watts. When the limit is exceeded, the CPU ratio will be lowered immediately. A lower limit can protect the CPU and save power, while a higher limit may improve performance.

Long Duration Power Limit

Configure Package Power Limit 1 in watts. When the limit is exceeded, the CPU ratio will be lowered after a period of time. A lower limit can protect the CPU and save power, while a higher limit may improve performance.

Active Processor 1 Cores

Select the number of cores to enable in each processor package.

No-Execute Memory Protection

Processors with No-Execution Memory Protection Technology may prevent certain classes of malicious buffer overflow attacks.

Enable Intel TXT Support

Enables Intel Trusted Execution Technology Configuration.

Intel Virtualization Technology

Intel Virtualization Technology allows a platform to run multiple operating systems and applications in independent partitions, so that one computer system can function as multiple virtual systems.

Enable SMX

Use this item to enable Safer Mode Extensions.

DCU Streamer Prefetcher

DCU streamer prefetcher is an L1 data cache prefetcher (MSR 1A4h [2]).

Hardware Prefetcher

Automatically prefetch data and code for the processor. Enable for better performance.

Adjacent Cache Line Prefetch

Automatically prefetch the subsequent cache line while retrieving the currently requested cache line. Enable for better performance.

Package C State Support

Enable CPU, PCIe, Memory, Graphics C State Support for power saving.

CPU C6 State Support

Enable C6 deep sleep state for lower power consumption.

Enhanced Halt State (C1E)

Enable Enhanced Halt State (C1E) for lower power consumption.

Hardware P-States

Disable: Hardware chooses a P-state based on OS Request (Legacy P-States)

Native Mode: Hardware chooses a P-state based on OS guidance

Out of Band Mode: Hardware autonomously chooses a P-state (no OS guidance)

AES-NI

Use this item to enable or disable AES-NI support.

CPU Thermal Throttling

Enable CPU internal thermal control mechanisms to keep the CPU from overheating.

3.3.2 DRAM Configuration



DRAM Frequency

If [Auto] is selected, the motherboard will detect the memory module(s) inserted and assign the appropriate frequency automatically.

Channel Interleaving

Select to configure Channel Interleaving settings.

Rank Interleaving

Select to configure Rank Interleaving settings.

Mirror Mode

Mirror Mode will set entire 1LM/2LM memory in system to be mirrored, consequently reducing the memory capacity by half. Mirror Enable will disable XPT Prefetch.

Memory Rank Sparing

Enable or disable Memory Rank Sparing.

ADDDC Sparing

Enable or disable ADDDC Sparing.

SDDC Plus One

Enable or disable SDDC Plus One. Not supported when AEP dimm present!.

Multi Rank Sparing

Set Multi Rank Sparing number, default and the maximum is 2 ranks per channel.

Patrol Scrub

Enable or disable Patrol Scrub.

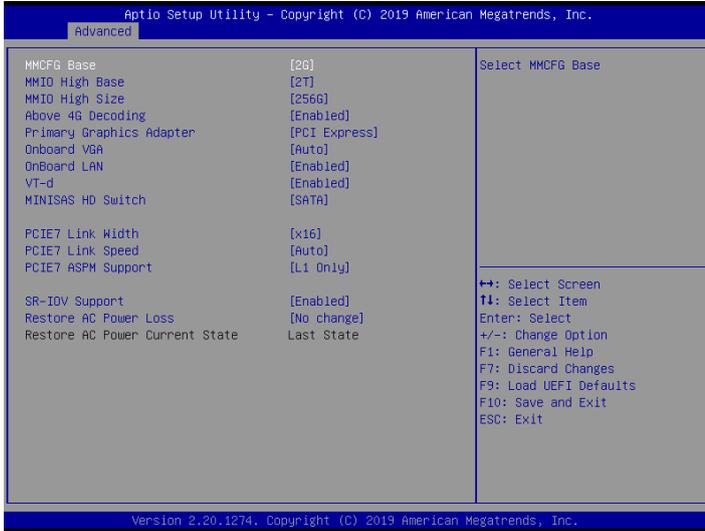
Data Scrambling for DDR4

Enable - Enables data scrambling for DDR4.

Disable - Disables this feature.

Auto - Sets it to the MRC default setting; current default is Enable.

3.3.3 Chipset Configuration



MMCFG Base

Use this item to select MMCFG Base.

MMIO High Base

Use this item to select MMIO High Base.

MMIO High Size

Use this item to select MMIO High Size.

Above 4G Decoding

Enable or disable 64bit capable Devices to be decoded in Above 4G Address Space (only if the system supports 64 bit PCI decoding).

Primary Graphics Adapter

If PCI Express graphics card is installed on the motherboard, you may use this option to select PCI Express or Onboard VGA as the primary graphics adapter.

**If no PCI Express graphics card is installed, [Onboard VGA] is the default graphics adapter. There is no screen on monitor even if a HDMI display is connected. Select [Onboard Hdmi] instead to use HDMI as output source.*

Onboard VGA

Use this to enable or disable the Onboard VGA function. The default value is [Auto].

**This item is not available when the Primary Graphic Adapter is set to [Onboard VGA].*

Onboard LAN

This allows you to enable or disable the Onboard LAN1 feature.

VT-d

Intel Virtualization Technology for Directed I/O helps your virtual machine monitor better utilize hardware by improving application compatibility and reliability, and providing additional levels of manageability, security, isolation, and I/O performance.

MINISAS HD Switch

This allows you to configure MINISAS HD selection.

PCIE7 Link Width

This allows you to select PCIE7 Link Width. The default value is [x16].

PCIE7 Link Speed

This allows you to select PCIE7 Link Speed. The default value is [Auto].

PCIE7 ASPM Support

This option enables or disables the ASPM support for all CPU downstream devices.

SR-IOV Support

If system has SR-IOV capable PCIe Devices, this option Enables or Disables Single Root IO Virtualization Support.

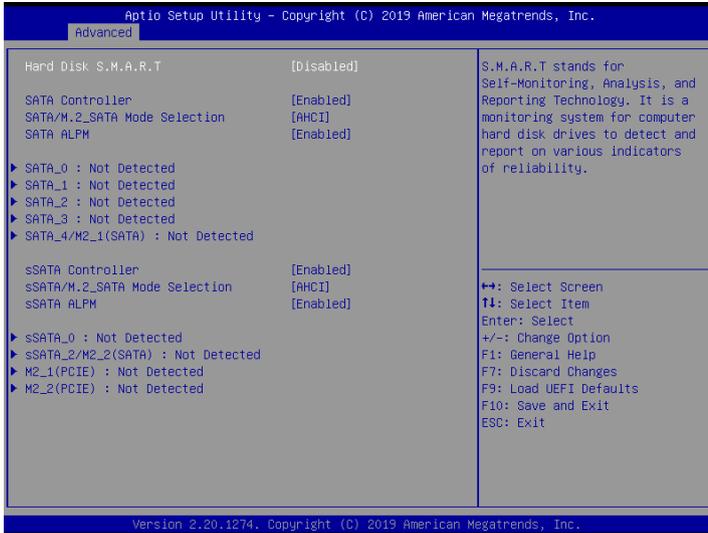
Restore AC Power Loss

This allows you to set the power state after a power failure. If [Power Off] is selected, the power will remain off when the power recovers. If [Power On] is selected, the system will start to boot up when the power recovers.

Restore AC Power Current State

This allows you to restore AC Power Current State.

3.3.4 Storage Configuration



Hard Disk S.M.A.R.T.

Use this item to enable or disable the S.M.A.R.T. (Self-Monitoring, Analysis, and Reporting Technology) feature. Configuration options: [Disabled] and [Enabled].

SATA Controller

Use this item to enable or disable SATA Controllers.

SATA Mode Selection *(EPC621D6I)* /

SATA/M.2_SATA Mode Selection *(EPC621D4I-2M)*

Identify the SATA port is connected to Solid State Drive or Hard Disk Drive. Press <Ctrl+I> to enter RAID ROM during UEFI POST process.

SATA ALPM

Use this item to enable or disable SALP.

sSATA Controller

Use this item to enable or disable sSATA Controllers.

sSATA Mode Selection *(EPC621D6I)* /

sSATA/M.2_SATA Mode Selection *(EPC621D4I-2M)*

Identify the sSATA port is connected to Solid State Drive or Hard Disk Drive. Press

<Ctrl+I> to enter RAID ROM during UEFI POST process.

sSATA ALPM

Use this item to enable or disable SALP.

3.3.5 ACPI Configuration



PCIE Devices Power On

Use this item to enable or disable PCIE devices to turn on the system from the power-soft-off mode.

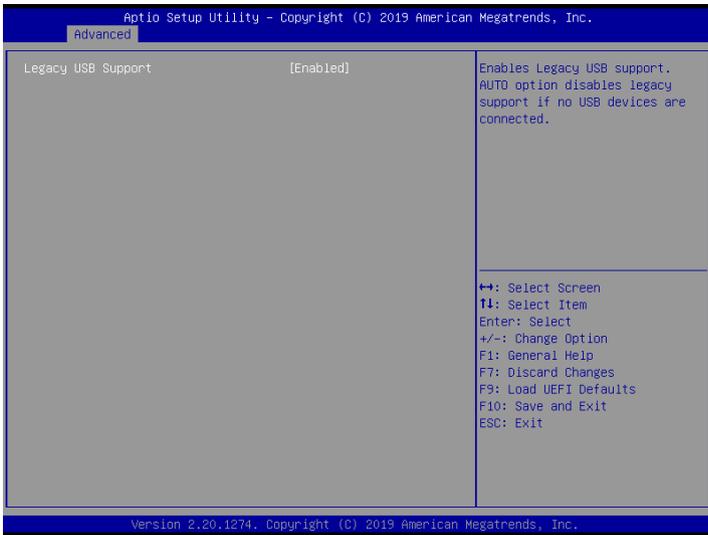
Ring-In Power On

Use this item to enable or disable Ring-In signals to turn on the system from the power-soft-off mode.

RTC Alarm Power On

Use this item to enable or disable RTC (Real Time Clock) to power on the system.

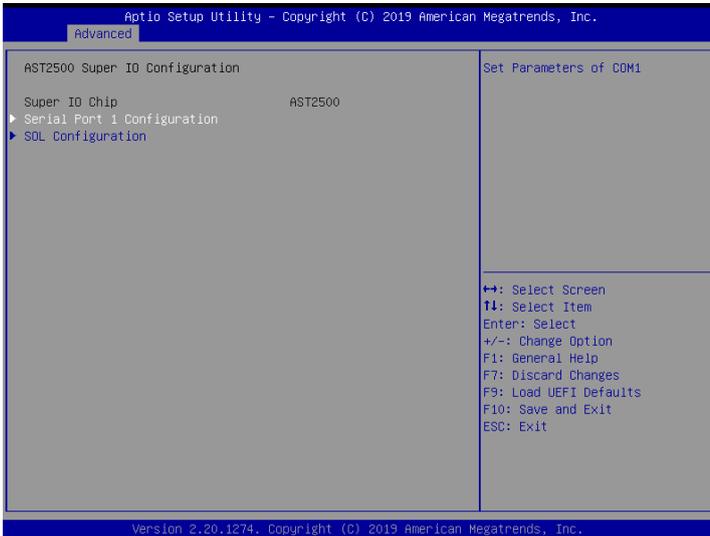
3.3.6 USB Configuration



Legacy USB Support

Use this option to enable or disable legacy support for USB devices. The default value is [Enabled].

3.3.7 Super IO Configuration



Serial Port 1 Configuration

Use this item to set parameters of Serial Port 1 (COM1).

Serial Port

Use this item to enable or disable the serial port.

Change Settings

Use this item to select an optimal setting for Super IO device.

SOL Configuration

Use this item to set parameters of SOL.

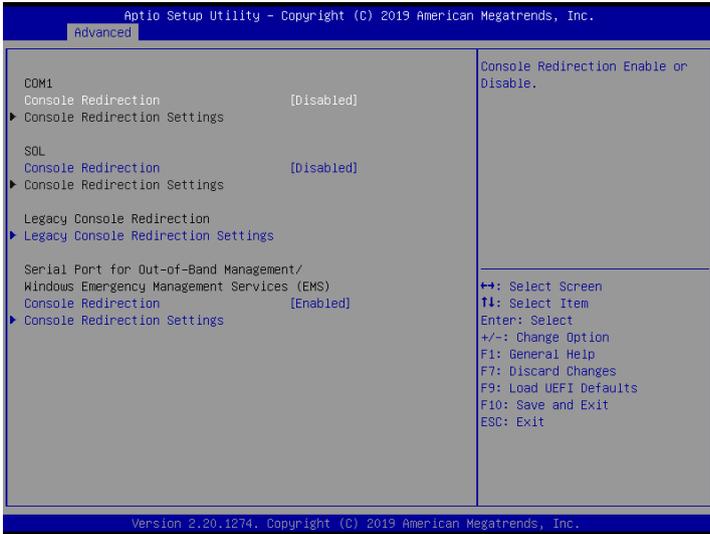
SOL Port

Use this item to set parameters of SOL.

Change Settings

Use this item to select an optimal setting for Super IO device.

3.3.8 Serial Port Console Redirection



COM1 / SOL

Console Redirection

Use this option to enable or disable Console Redirection. If this item is set to Enabled, you can select a COM Port to be used for Console Redirection.

Console Redirection Settings

Use this option to configure Console Redirection Settings, and specify how your computer and the host computer to which you are connected exchange information. Both computers should have the same or compatible settings.

Terminal Type

Use this item to select the preferred terminal emulation type for out-of-band management. It is recommended to select [VT-UTF8].

Option	Description
VT100	ASCII character set
VT100+	Extended VT100 that supports color and function keys
VT-UTF8	UTF8 encoding is used to map Unicode chars onto 1 or more bytes
ANSI	Extended ASCII character set

Bits Per Second

Use this item to select the serial port transmission speed. The speed used in the host computer and the client computer must be the same. Long or noisy lines may require lower transmission speed. The options include [9600], [19200], [38400], [57600] and [115200].

Data Bits

Use this item to set the data transmission size. The options include [7] and [8] (Bits).

Parity

Use this item to select the parity bit. The options include [None], [Even], [Odd], [Mark] and [Space].

Stop Bits

The item indicates the end of a serial data packet. The standard setting is [1] Stop Bit. Select [2] Stop Bits for slower devices.

Flow Control

Use this item to set the flow control to prevent data loss from buffer overflow. When sending data, if the receiving buffers are full, a "stop" signal can be sent to stop the data flow. Once the buffers are empty, a "start" signal can be sent to restart the flow. Hardware flow uses two wires to send start/stop signals. The options include [None] and [Hardware RTS/CTS].

VT-UTF8 Combo Key Support

Use this item to enable or disable the VT-UTF8 Combo Key Support for ANSI/VT100 terminals.

Recorder Mode

Use this item to enable or disable Recorder Mode to capture terminal data and send it as text messages.

Resolution 100x31

Use this item to enable or disable extended terminal resolution support.

Legacy OS Redirection Resolution

Use this item to select the number of rows and columns used in legacy OS redirection.

Putty Keypad

Use this item to select Function Key and Keypad on Putty.

Legacy Console Redirection**Legacy Console Redirection Settings**

Use this option to configure Legacy Console Redirection Settings, and specify how your computer and the host computer to which you are connected exchange information.

Redirection COM Port

Use this item to select a COM port to display redirection of Legacy OS and Legacy OPROM Messages.

Resolution

On Legacy OS, the Number of Rows and Columns supported redirection.

Redirect After POST

If the [LoadBooster] is selected, legacy console redirection is disabled before booting to legacy OS. If [Always Enabled] is selected, legacy console redirection is enabled for legacy OS. The default value is [Always Enabled].

Serial Port for Out-of-Band Management/Windows Emergency Management Services (EMS)

Console Redirection

Use this option to enable or disable Console Redirection. If this item is set to Enabled, you can select a COM Port to be used for Console Redirection.

Console Redirection Settings

Use this option to configure Console Redirection Settings, and specify how your computer and the host computer to which you are connected exchange information.

Out-of-Band Mgmt Port

Microsoft Windows Emergency Management Services (EMS) allows for remote management of a Windows Server OS through a serial port.

Terminal Type

Use this item to select the preferred terminal emulation type for out-of-band management. It is recommended to select [VT-UTF8].

Option	Description
VT100	ASCII character set
VT100+	Extended VT100 that supports color and function keys
VT-UTF8	UTF8 encoding is used to map Unicode chars onto 1 or more bytes
ANSI	Extended ASCII character set

Bits Per Second

Use this item to select the serial port transmission speed. The speed used in the host computer and the client computer must be the same. Long or noisy lines may require lower transmission speed. The options include [9600], [19200], [57600] and [115200].

Flow Control

Use this item to set the flow control to prevent data loss from buffer overflow. When sending data, if the receiving buffers are full, a "stop" signal can be sent to stop the data flow. Once the buffers are empty, a "start" signal can be sent to restart the flow. Hardware flow uses two wires to send start/stop signals. The options include [None], [Hardware RTS/CTS], and [Software Xon/Xoff].

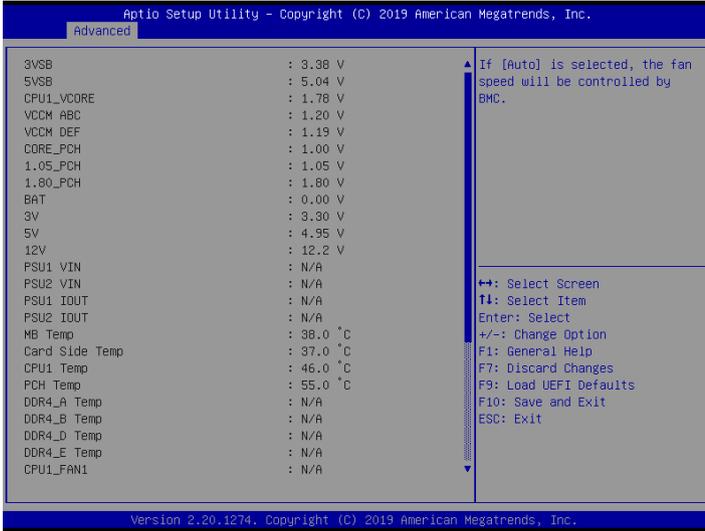
Data Bits

Parity

Stop Bits

3.3.9 H/W Monitor

In this section, it allows you to monitor the status of the hardware on your system, including the parameters of the CPU temperature, motherboard temperature, CPU fan speed, chassis fan speed, and the critical voltage.



Fan Control

If [Auto] is selected, the fan speed will be controlled by BMC.

If [Manual] is selected, configure the items below.

FAN1

This allows you to set the CPU fan1's speed. The default value is [Smart Fan].

FAN3

This allows you to set the rear fan 1's speed. The default value is [Smart Fan].

FAN2

This allows you to set the front fan 1's speed. The default value is [Smart Fan].

Smart Fan Control

This allows you to set the Smart fan's level speed.

Smart Fan Duty Control

Smart Fan Duty x (x means 1 to 11 stage)

This allows you to set duty cycle for each stage.

Smart Fan Temp Control

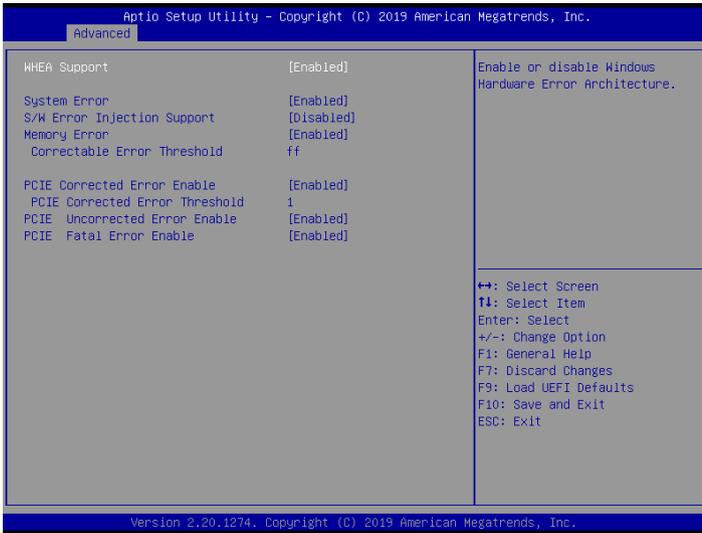
Smart Fan Temp x (x means 1 to 11 stage)

This allows you to set temperature for each stage.

Watch Dog Timer

This allows you to enable or disable the Watch Dog Timer. The default value is [Disabled].

3.3.10 Runtime Error Logging



WHEA Support

Use this item to enable or disable Windows Hardware Error Architecture.

System Error

Use this item to enable or disable System Error feature. When it is set to [Enabled], you can configure Memory Error and PCIe Error log features.

S/W Error Injection Support

When it is set to [Enabled], S/W Error Injection is supported by unlocking MSR Ox790.

Memory Error

Memory enabling and logging setup option.

Correctable Error Threshold

Correctable Error Threshold (0 - 0x7FFF) used for sparing, tagging, and leaky bucket.

PCIe Corrected Error Enable

Use this item to enable or disable PCIe Correctable errors.

PCIe Corrected Error Threshold

PCIe Correctable Error Threshold (0x01-0xFF) used for sparing, tagging, and leaky bucket.

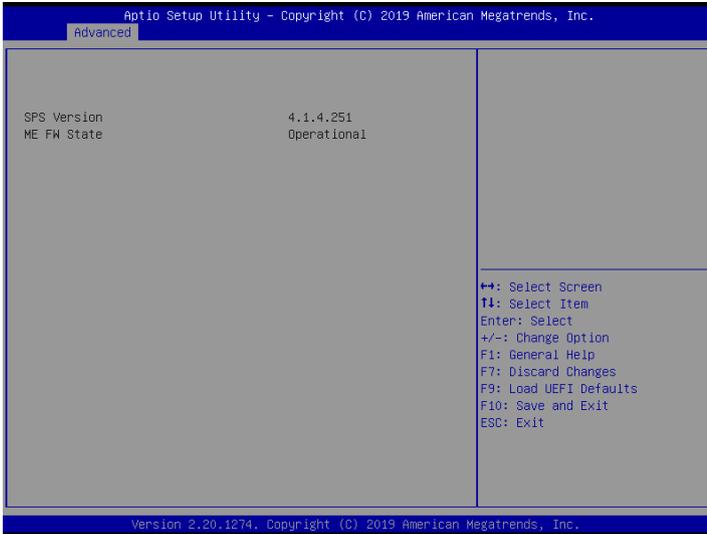
PCIE Uncorrected Error Enable

Use this item to enable or disable PCIe Uncorrectable errors.

PCIE Fatal Error Enable

Use this item to enable or disable PCIe Ftal errors.

3.3.11 Intel SPS Configuration



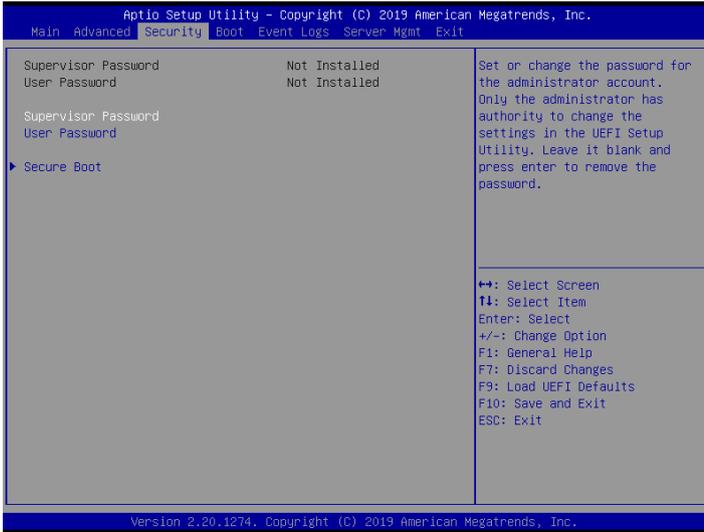
SPS screen displays the Intel SPS Configuration information, such as Operational Firmware Version and Firmware State.

3.3.12 Instant Flash

Instant Flash is a UEFI flash utility embedded in Flash ROM. This convenient UEFI update tool allows you to update system UEFI without entering operating systems first like MS-DOS or Windows. Just save the new UEFI file to your USB flash drive, floppy disk or hard drive and launch this tool, then you can update your UEFI only in a few clicks without preparing an additional floppy diskette or other complicated flash utility. Please be noted that the USB flash drive or hard drive must use FAT32/16/12 file system. If you execute Instant Flash utility, the utility will show the UEFI files and their respective information. Select the proper UEFI file to update your UEFI, and reboot your system after the UEFI update process is completed.

3.4 Security

In this section, you may set or change the supervisor/user password for the system. For the user password, you may also clear it.



Supervisor Password

Set or change the password for the administrator account. Only the administrator has authority to change the settings in the UEFI Setup Utility. Leave it blank and press enter to remove the password.

User Password

Set or change the password for the user account. Users are unable to change the settings in the UEFI Setup Utility. Leave it blank and press enter to remove the password.

Secure Boot

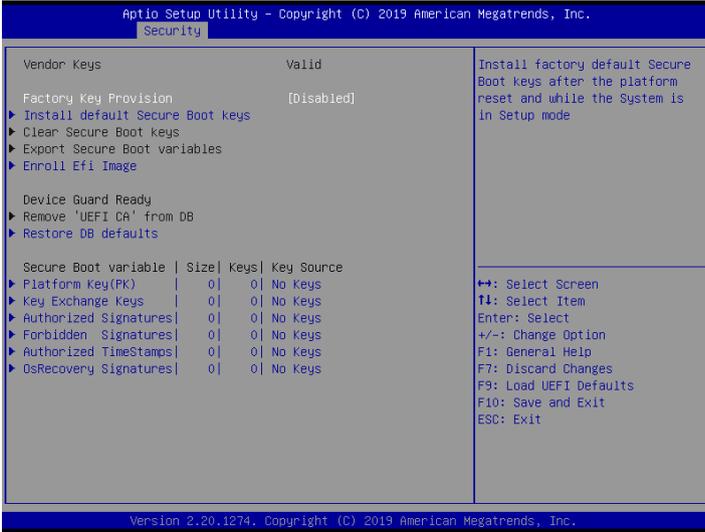
Use this to enable or disable Secure Boot Control. The default value is [Disabled]. Enable to support Windows Server 2012 R2 or later versions Secure Boot.

Secure Boot Mode

Secure Boot mode selector: Standard/Custom. In Custom mode Secure Boot Variables can be configured without authentication.

3.4.1 Key Management

In this section, expert users can modify Secure Boot Policy variables without full authentication.



Factory Key Provision

Install factory default Secure Boot keys after the platform reset and while the System is in Setup mode.

Install default Secure Boot keys

Please install default secure boot keys if it's the first time you use secure boot.

Clear Secure Boot keys

Force System to Setup Mode - clear all Secure Boot Variables. Change takes effect after reboot.

Export Secure Boot variables

Copy NVRAM content of Secure Boot variables to files in a root folder on a file system device.

Enroll Efi Image

Allow the image to run in Secure Boot mode. Enroll SHA256 hash of the binary into

Authorized Signature Database (db).

Remove 'UEFI CA' from DB

Device Guard ready system must not list 'Microsoft UEFI CA' Certificate in Authorized Signature database (db).

Restore DB defaults

Restore DB variable to factory defaults.

Platform Key(PK)

Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:

- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHA256, 384, 512

2. Authenticated UEFI Variable

3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed

Key Exchange Keys

Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:

- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER encoded)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHA256, 384, 512

2. Authenticated UEFI Variable

3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed

Authorized Signatures

Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:

- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER encoded)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHA256, 384, 512

2. Authenticated UEFI Variable

3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed

Forbidden Signatures

Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:

- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER encoded)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHA256, 384, 512

2. Authenticated UEFI Variable

3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed

Authorized TimeStamps

Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:

- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER encoded)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHA256, 384, 512

2. Authenticated UEFI Variable
3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed

OsRecovery Signatures

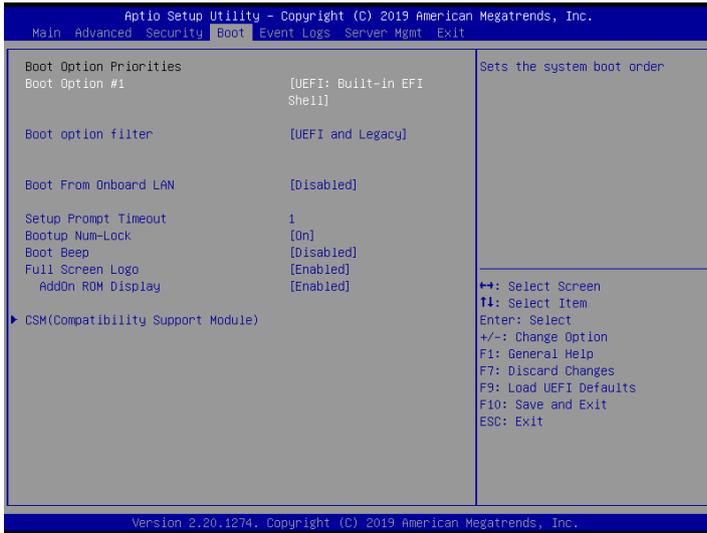
Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:
 - a) EFI_SIGNATURE_LIST
 - b) EFI_CERT_X509 (DER encoded)
 - c) EFI_CERT_RSA2048 (bin)
 - d) EFI_CERT_SHA256, 384, 512
2. Authenticated UEFI Variable
3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed

3.5 Boot Screen

In this section, it will display the available devices on your system for you to configure the boot settings and the boot priority.



Boot Option #1

Use this item to set the system boot order.

Boot Option Filter

This option controls Legacy/UEFI ROMs priority.

Boot From Onboard LAN

Use this item to enable or disable the Boot From Onboard LAN feature.

Setup Prompt Timeout

Configure the number of seconds to wait for the UEFI setup utility.

Bootup Num-Lock

If this item is set to [On], it will automatically activate the Numeric Lock function after boot-up.

Boot Beep

Select whether the Boot Beep should be turned on or off when the system boots up. Please note that a buzzer is needed.

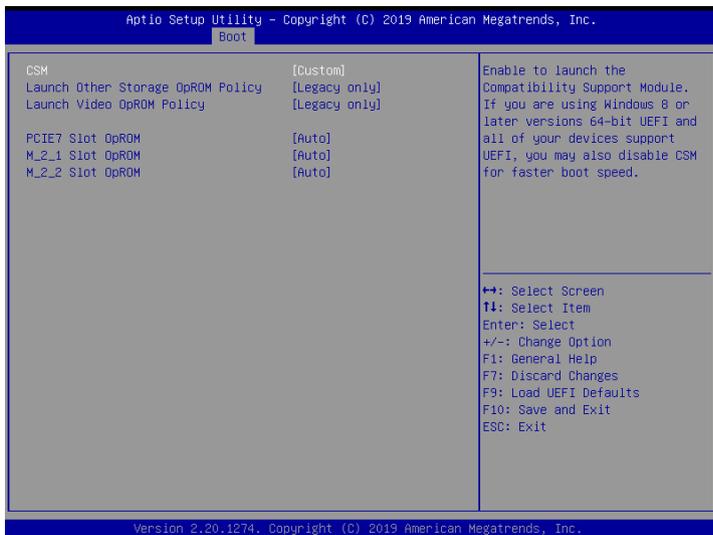
Full Screen Logo

Use this item to enable or disable OEM Logo. The default value is [Enabled].

AddOn ROM Display

Use this option to adjust AddOn ROM Display. If you enable the option “Full Screen Logo” but you want to see the AddOn ROM information when the system boots, please select [Enabled]. Configuration options: [Enabled] and [Disabled]. The default value is [Enabled].

3.5.1 CSM Parameters



CSM

Enable to launch the Compatibility Support Module. Please do not disable unless you're running a WHCK test. If you are using Windows Server 2012 R2 or later versions 64-bit UEFI and all of your devices support UEFI, you may also disable CSM for faster boot speed.

Launch Other Storage OpROM Policy

Select UEFI only to run those that support UEFI option ROM only. Select Legacy only to run those that support legacy option ROM only. Select Do not launch to not execute both legacy and UEFI option ROM.

Launch Video OpROM Policy

Select UEFI only to run those that support UEFI option ROM only. Select Legacy only to run those that support legacy option ROM only. Select Do not launch to not execute both legacy and UEFI option ROM.

PCIE7 Slot OpROM

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

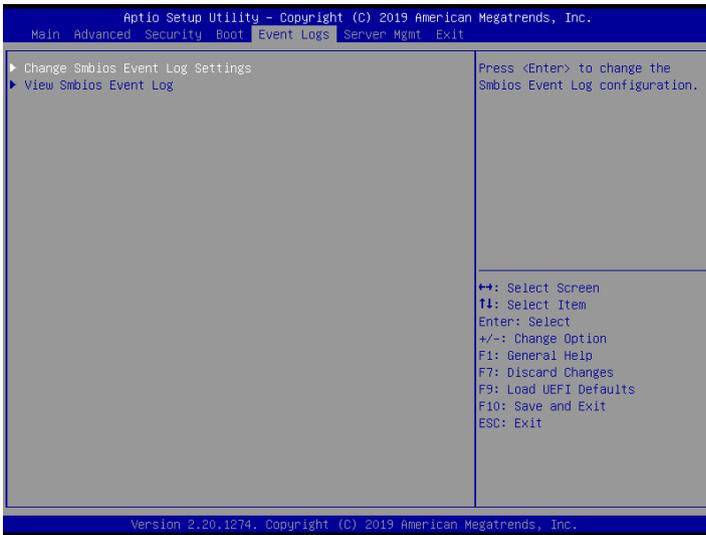
M_2_1 Slot OpROM *(EPC621D4I-2M only)*

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

M_2_2 Slot OpROM *(EPC621D4I-2M only)*

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

3.6 Event Logs



Change Smbios Event Log Settings

This allows you to configure the Smbios Event Log Settings.

When entering the item, you will see the followings:

Smbios Event Log

Use this item to enable or disable all features of the SMBIOS Event Logging during system boot.

Erase Event Log

The options include [No], [Yes, Next reset] and [Yes, Every reset]. If Yes is selected, all logged events will be erased.

When Log is Full

Use this item to choose options for reactions to a full Smbios Event Log. The options include [Do Nothing] and [Erase Immediately].

Log System Boot Event

Choose option to enable/disable logging of System boot event.

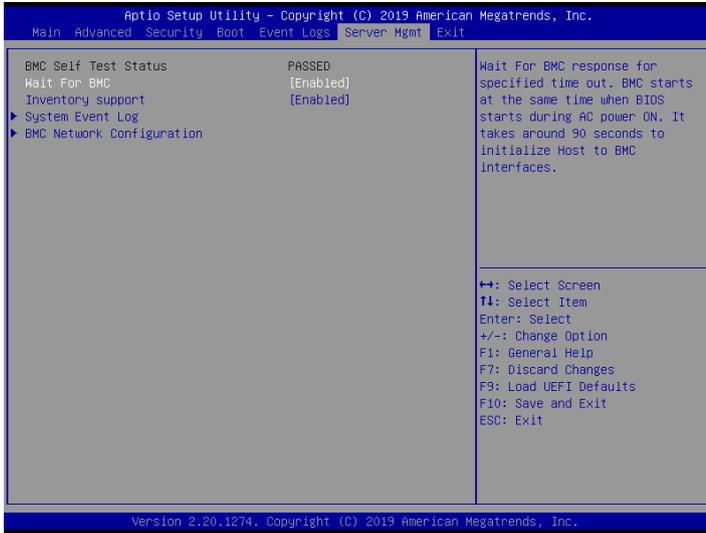
View Smbios Event Log

Press <Enter> to view the Smbios Event Log records.



All values changed here do not take effect until computer is restarted.

3.7 Server Mgmt



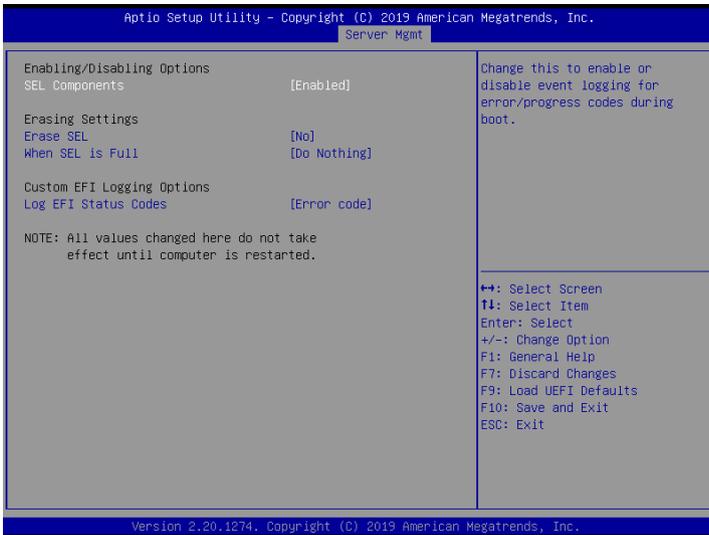
Wait For BMC

Wait For BMC response for specified time out. In PILOTII, BMC starts at the same time when BIOS starts during AC power ON. It takes around 90 seconds to initialize Host to BMC interfaces.

Inventory Support

This will execute inventory function for system. Enabling this item will take some time at system boot.

3.7.1 System Event Log



SEL Components

Change this to enable or disable all features of System Event Logging during boot.

Erase SEL

Use this to choose options for erasing SEL.

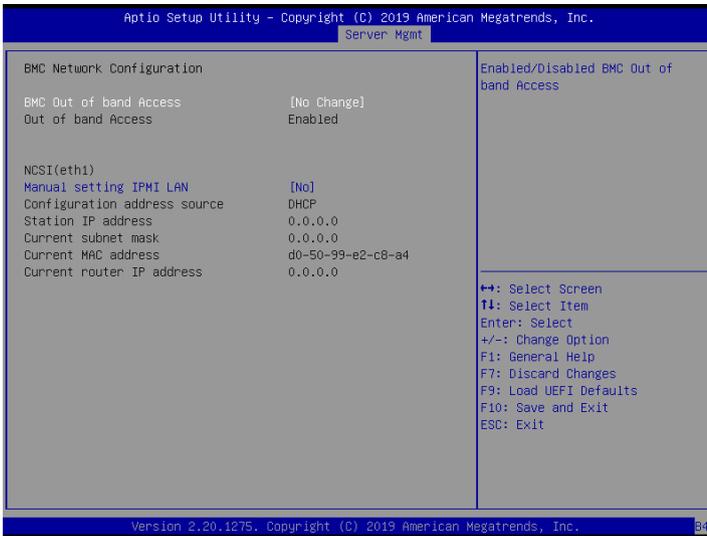
When SEL is Full

Use this to choose options for reactions to a full SEL.

Log EFI Status Codes

Use this item to disable the logging of EFI Status Codes or log only error code or only progress or both.

3.7.2 BMC Network Configuration



BMC Out of band Access

Use this item to enable or disable BMC Out of Band Access.

Manual Setting IPMI LAN

If [No] is selected, the IP address is assigned by DHCP. If you prefer using a static IP address, toggle to [Yes], and the changes take effect after the system reboots. The default value is [No].

Configuration Address Source

Select to configure BMC network parameters statically or dynamically (by BIOS or BMC). Configuration options: [Static] and [DHCP].

Static: Manually enter the IP Address, Subnet Mask and Gateway Address in the BIOS for BMC LAN channel configuration.

DHCP: IP address, Subnet Mask and Gateway Address are automatically assigned by the network's DHCP server.



When [DHCP] or [Static] is selected, do NOT modify the BMC network settings on the IPMI web page.



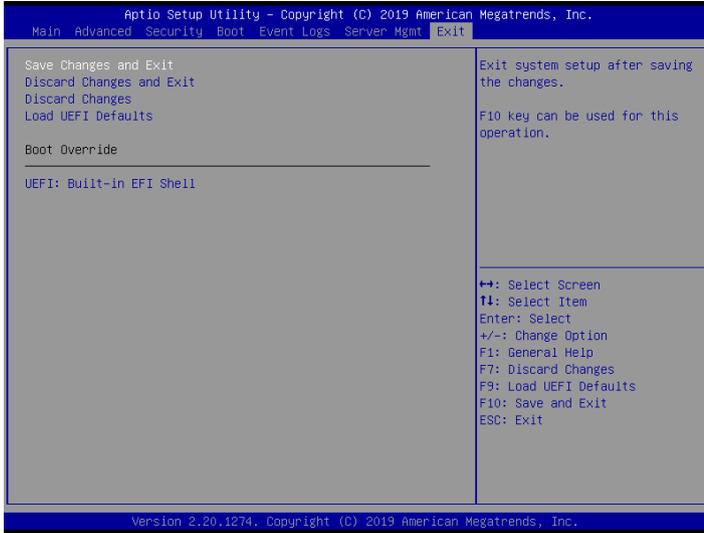
The default login information for the IPMI web interface is:

Username: admin

Password: admin

For more instructions on how to set up remote control environment and use the IPMI management platform, please refer to the IPMI Configuration User Guide or go to the Support website at: <http://www.asrockrack.com/support/faq.asp>

3.8 Exit Screen



Save Changes and Exit

When you select this option, the following message “Save configuration changes and exit setup?” will pop-out. Press <F10> key or select [Yes] to save the changes and exit the UEFI SETUP UTILITY.

Discard Changes and Exit

When you select this option, the following message “Discard changes and exit setup?” will pop-out. Press <ESC> key or select [Yes] to exit the UEFI SETUP UTILITY without saving any changes.

Discard Changes

When you select this option, the following message “Discard changes?” will pop-out. Press <F7> key or select [Yes] to discard all changes.

Load UEFI Defaults

Load UEFI default values for all the setup questions. F9 key can be used for this operation.

Boot Override

These items displays the available devices. Select an item to start booting from the selected device.

Chapter 4 Software Support

4.1 Install Operating System

This motherboard supports various Microsoft® Windows® Server 2019 / 2016 / 2012 R2 / Linux compliant. Because motherboard settings and hardware options vary, use the setup procedures in this chapter for general reference only. Refer to your OS documentation for more information.

**Please download the Intel® SATA Floppy Image driver from the ASRock Rack's website (www.asrockrack.com) to your USB drive or simply install the SATA driver from the Support CD while installing OS in SATA RAID mode.*

4.2 Support CD Information

The Support CD that came with the motherboard contains necessary drivers and useful utilities that enhance the motherboard's features.

4.2.1 Running The Support CD

To begin using the support CD, insert the CD into your CD-ROM drive. The CD automatically displays the Main Menu if "AUTORUN" is enabled in your computer. If the Main Menu does not appear automatically, locate and double click on the file "ASRSetup.exe" from the root folder in the Support CD to display the menu.

4.2.2 Drivers Menu

The Drivers Menu shows the available device's drivers if the system detects installed devices. Please install the necessary drivers to activate the devices.

4.2.3 Utilities Menu

The Utilities Menu shows the application softwares that the motherboard supports. Click on a specific item then follow the installation wizard to install it.

4.2.4 Contact Information

If you need to contact ASRock Rack or want to know more about ASRock Rack, welcome to visit ASRock Rack's website at <http://www.ASRockRack.com>; or you may contact your dealer for further information.

Chapter 5 Troubleshooting

5.1 Troubleshooting Procedures

Follow the procedures below to troubleshoot your system.



Always unplug the power cord before adding, removing or changing any hardware components. Failure to do so may cause physical injuries to you and damages to motherboard components.

1. Disconnect the power cable and check whether the PWR LED is off.
2. Unplug all cables, connectors and remove all add-on cards from the motherboard.
Make sure that the jumpers are set to default settings.
3. Confirm that there are no short circuits between the motherboard and the chassis.
4. Install a CPU and fan on the motherboard, then connect the chassis speaker and power LED.

If there is no power...

1. Confirm that there are no short circuits between the motherboard and the chassis.
2. Make sure that the jumpers are set to default settings.
3. Check the settings of the 115V/230V switch on the power supply.
4. Verify if the battery on the motherboard provides ~3VDC. Install a new battery if it does not.

If there is no video...

1. Try replugging the monitor cables and power cord.
2. Check for memory errors.

If there are memory errors...

1. Verify that the DIMM modules are properly seated in the slots.
2. Use recommended DDR4 DDR4 SO-RDIMM and SO-ECCDIMMs.
3. If you have installed more than one DIMM modules, they should be identical with the same brand, speed, size and chip-type.
4. Try inserting different DIMM modules into different slots to identify faulty ones.
5. Check the settings of the 115V/230V switch on the power supply.

Unable to save system setup configurations...

1. Verify if the battery on the motherboard provides ~3VDC. Install a new battery if it does not.
2. Confirm whether your power supply provides adequate and stable power.

Other problems...

1. Try searching keywords related to your problem on ASRock Rack's FAQ page:
<http://www.asrockrack.com/support>

5.2 Technical Support Procedures

If you have tried the troubleshooting procedures mentioned above and the problems are still unsolved, please contact ASRock Rack's technical support with the following information:

1. Your contact information
2. Model name, BIOS version and problem type.
3. System configuration.
4. Problem description.

You may contact ASRock Rack's technical support at:

<http://www.asrockrack.com/support/tsd.asp>

5.3 Returning Merchandise for Service

For warranty service, the receipt or a copy of your invoice marked with the date of purchase is required. By calling your vendor or going to our RMA website (<http://event.asrockrack.com/tsd.asp>) you may obtain a Returned Merchandise Authorization (RMA) number.

The RMA number should be displayed on the outside of the shipping carton which is mailed prepaid or hand-carried when you return the motherboard to the manufacturer. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

This warranty does not cover damages incurred in shipping or from failure due to alteration, misuse, abuse or improper maintenance of products.

Contact your distributor first for any product related problems during the warranty period.